

M.G.INDEPENDENT ASSESSING P.L.

Privacy Statement

M.G.INDEPENDENT ASSESSING P.L. (also referred to as "us", "we" or "our") respects your right to privacy

As members of the Australasian Institute of Chartered Loss Adjusters (**AICLA**), we must be professional, qualified people and are bound by the AICLA Charter of Objects and Professional Conduct. For more information regarding AICLA you can visit the website www.aicla.org.

Our Commitment to Privacy

The privacy of your personal information is important to us. As an organisation required to comply with the National Privacy Principles, our information handling practices have been reviewed by us to ensure that they are privacy friendly. As part of our commitment to the protection of your right to privacy, we provide this explanation of our information handling practices.

Collection, Use and Disclosure

We only collect personal information necessary for one or more of our functions or activities. Personal Information collected will be used for purpose(s), such as claims that we are contracted to investigate, arising out of a motor vehicle accident, a slip and fall or a natural disaster, faulty workmanship claims etc..

In fulfilling these purpose(s) we may use and disclose your personal information to describe circumstances, assess and manage the loss, assist in obtaining repair and replacement quotes and liaise with insurers, the insured and providers of repairs and replacements. .

Sensitive Information which we collect includes:

- membership of a professional or trade association
- health information

We will only collect this information with your express or implied consent or if otherwise allowed to do so under the NPPs. Your consent will be implied if, for example, we ask you for this information and you give it to us. We will only use and disclose that sensitive information as allowed under the NPPs.

Your personal information may be disclosed to Third Parties, which include professional advisers and organisations with which we have a commercial alliance or affiliation..

We are regularly contracted by CGU INSURANCE, ZURICH INSURANCE, ROYAL & SUN ALLIANCE INSURANCE, ALLIANZ INSURANCE, McLARENS LOSS ASSESSORS, G.A.B. ROBBINS LOSS ASSESSORS, RELATED LEGAL ADVISERS, LEGAL FIRMS.. If contracted by these organisations to investigate a claim then it is highly likely that they will provide your personal information to us and that we will supply them with personal information also.

When personal information is disclosed to third parties, those third parties are responsible for how they handle your personal information.

Your personal information will not be sold to anyone.

Anonymity and Consequences

The provision of your personal information is voluntary, but if this information is not provided we may not be able to carry out our functions and activities.

Access and Further Information

You have a right of access to personal information concerning yourself. You may also request information about our privacy practices. Please direct any enquiries you may have in relation to these matters to our Privacy Officer on 039818 6085, email at mgindependent@primus.com.au, or view our Privacy Policy at the Reception Desk of our office and on our website www.mgindassessing.com.au.

This statement summarises our information handling practices which are set out in our [Privacy Policy](#).

Further information on your rights can be found on the Australian Privacy Commissioner's Website (www.privacy.gov.au).